

For those with existing RIS credentials who's password is working you can skip this step and go straight to IntelPacs Login step. New accounts and password resets must start here to reset your pw:

<https://rgw.risimaging.com/RDWeb/Pages/en-US/password.aspx>



Work Resources

RemoteApp and Desktop Connection

Include risdom\ in front of user name → Domain\user name:

Enter temp pw here → Current password:

Create new pw here must satisfy all rules below

New password:

Confirm new password:



The minimum password length is 10 characters

Passwords must contain characters from the following three categories

- Uppercase characters (A through Z)
- Lowercase characters (a through z)
- Numbers (0 through 9)

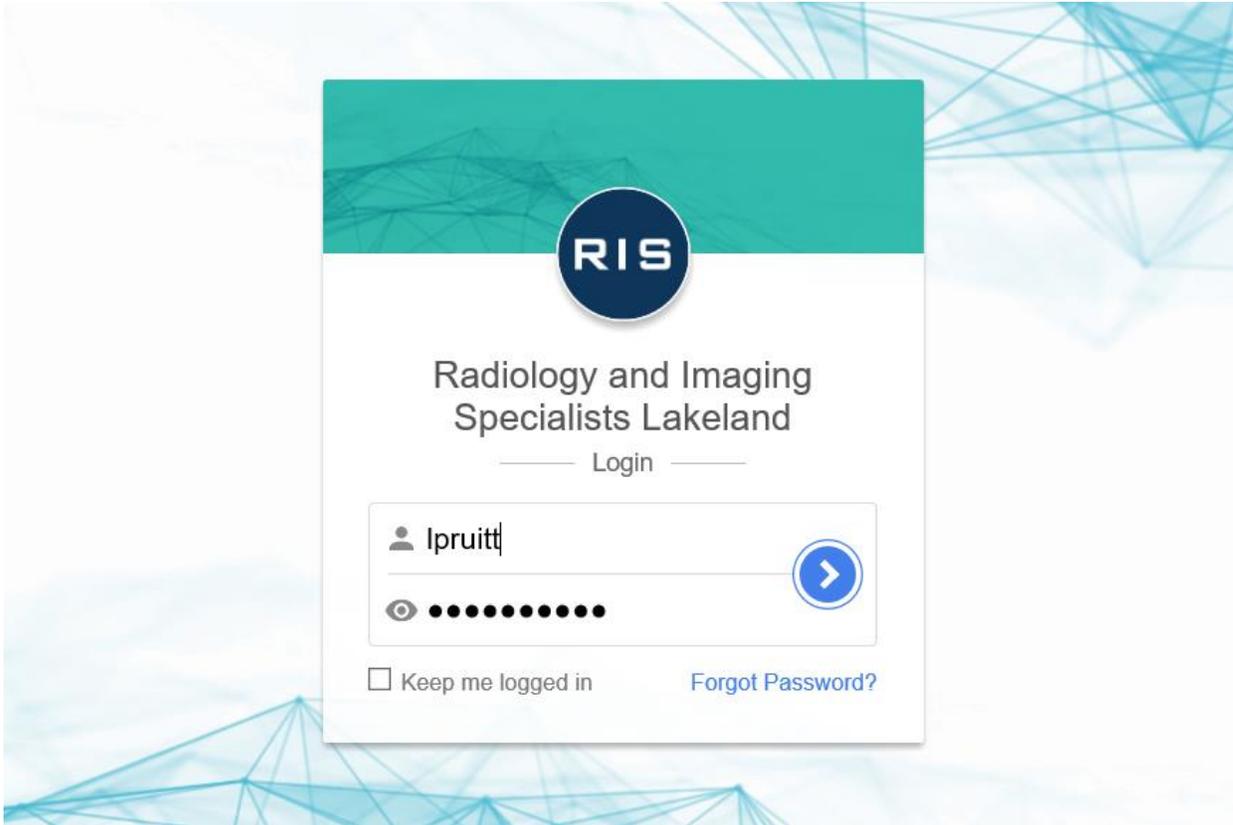
Non-alphabetic characters are encouraged (for example, !, \$, #)

You may not reuse a password

Your password may not contain any part of your username.

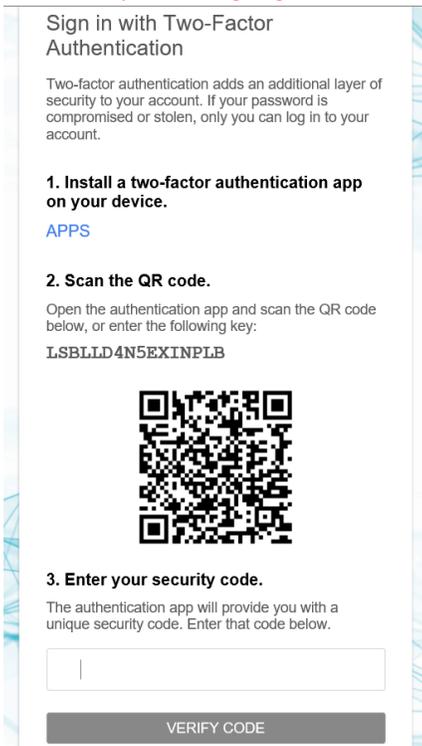
You cannot use the following phrases as part of your password:
qwerty, asdf, 1234, password, start

Login to IntelPacs here: <https://pacs.risimaging.com/Portal/>



IMPORTANT:

IntelPacs requires Multi Factor Authentication, please download on your cell phone one of the free apps such as Microsoft Authenticator or Google Authenticator in order to scan the QR Code and receive your code to input during login. Below are screen shots of this process.





Microsoft Authenticator

Protects your online identity

★★★★★ 158K

OPEN



Google Authenticator

Utilities

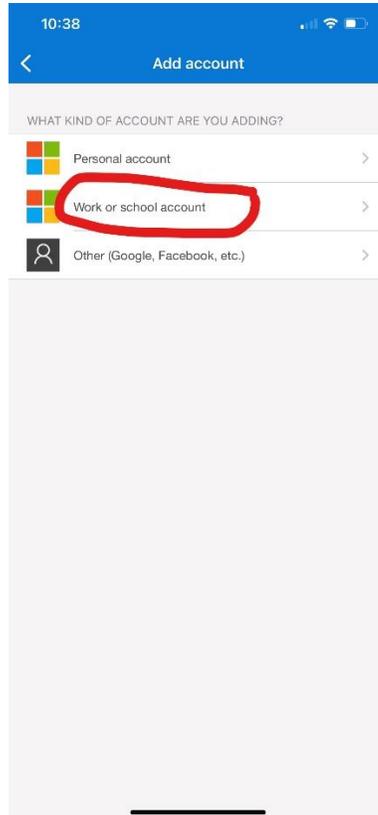
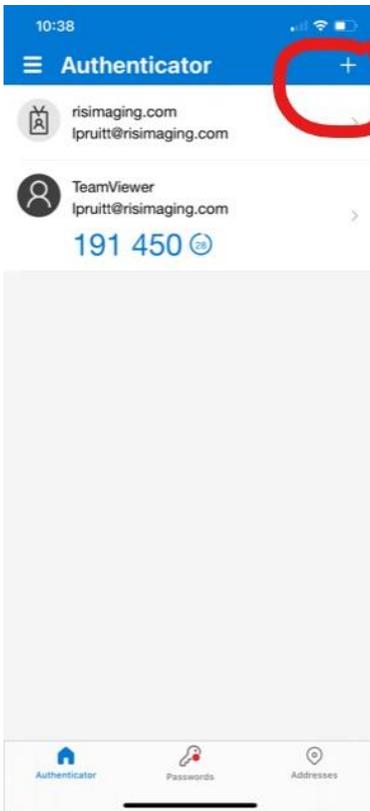
★★★★☆ 18K

GET

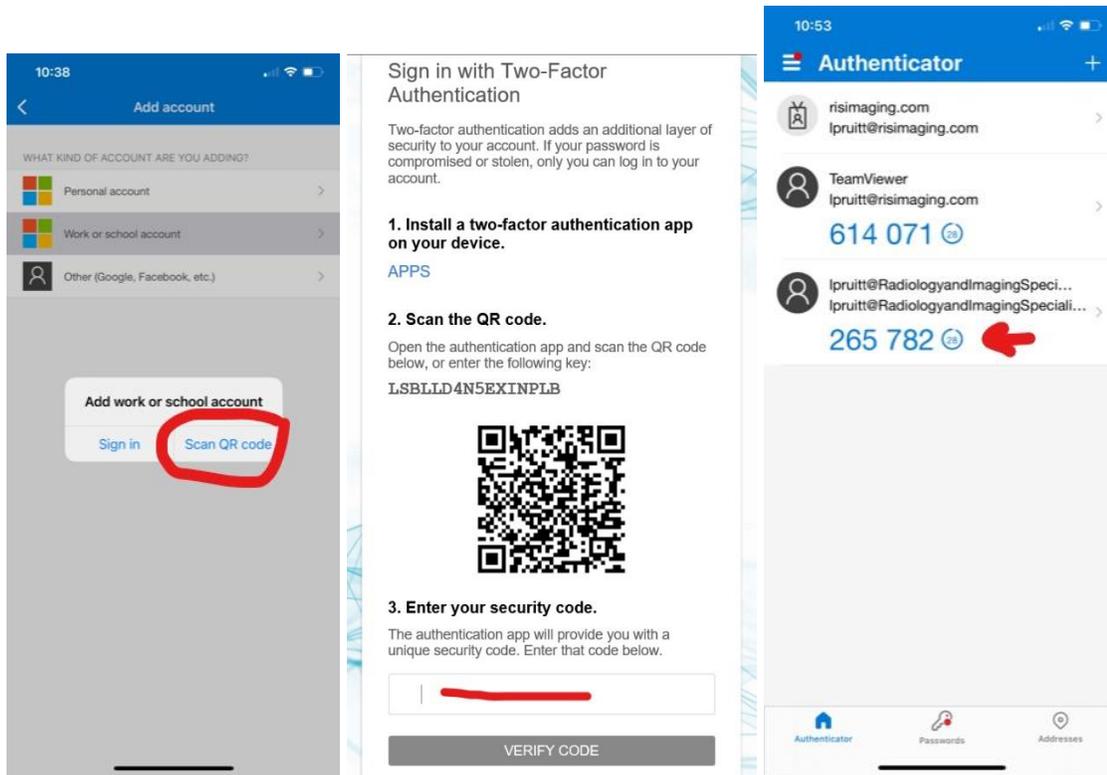
Download app

OR

Select Plus sign to add an account. Then select work/school account.



Select Scan QR Code, then you will scan the QR code that your IntelPacs Login prompts you to with your app so you can retrieve your 6-digit code to enter underneath the QR Code.



Once logged in you may search for patients, if you encounter this message follow below steps to change your settings:



Your user account does not have a RIS ID. Referred patients cannot be found without a RIS ID. Please contact your radiology provider and ask for a RIS ID to be added to your user account.

From your welcome landing screen:

1. Select **Patients** top right
2. Select **My patients drop down** far left
3. Select **My patients EDIT**
4. Change date range to **Last 31 Days** and change **Patients to ALL**
5. Save and Apply

Search patient name, id, accession, or EnterpriseID

Searching for patients with compound names?

My patients Date range Last 7 days Sort by Patient name (A-Z)

0 patients found - (All organizations, All locations) Last update: 2022-Mar-10 09:28 AM [Refresh](#)

! Your user account does not have a RIS ID. Referred patients cannot be found without a RIS ID. Please contact your radiology provider and ask for a RIS ID to be added to your user account.

My patients

My Custom List

- ☆ My patients
- ☆ Patients by location

Referred patients cannot be found without a RIS ID

Edit List Parameters

List name

☆ Show in worklist toolbar

Date range

Exam Status

Modality

Patients
 All
 Only those I referred

Impressions & critical results
Show only patient orders with
 Impressions
 All
 Discrepancies
 Critical results

Sorting

Organizations

Locations